



## WHAT YOU'RE TELLING US!

Here are some things young people at YAGs are telling us or asking about!

- - Loads of discussion about leaving care, what to expect and increase support needed for young people 18-25 years.
- - Case noting: keeping to the facts
- - Education: what can change to help children and young people have a better experience at school
- - Other concerns like case workers are not always contactable, young people wanting to learn more about their mob and cultural community, use of particular language in departments and siblings trying to hang out together.

This is just some of what we talk about.

Then we advocate for change in these areas. Come along and share your thoughts with us at a YAG - [sa@create.org.au](mailto:sa@create.org.au)



## CHATTING TO TRICIA .....



Let's hear from Tricia, one of our Young Consultants.

How long have you been involved with the CREATE Foundation?  
7 Years

What's something you've enjoyed doing at CREATE?

Having the opportunity to be able to represent, support and advocate. For myself and others in care. The fun events as well.

What change do you want to see in the child protection system?

More support in general. Raise the leaving care age to 21 as I feel that has massive impact on a lot of young people leaving care at 18 who are not ready. More post care support and ongoing general support up until 21.

# DID YOU KNOW!?

Under the new legislation (Part 8 of the Children and Young People (Safety) Act 2017), it's young people's right (if you're over 16 and under 26) to go back to DCP and ask for help if you've been in care for 6 months or longer.

You can go to your previous DCP office, any DCP office, the Minister's office or the DCP Central Complaints Office to ask for help. DCP have to listen, offer to meet you in person and discuss what you need help with.

If DCP cannot give you the help you need, they need to find a service that can help. You can also make a complaint if you don't get the help you need.



## COMPLAINTS CONSULTATION

We had the pleasure of speaking to heaps of young people in SA about their experiences of having their voice heard and how they want to be able to "complain".

**Young people told us that things that worked well in raising a complaint:**

- Resolution of complaint
- Feeling listened to and responded to by caseworkers/ department
- Being persistent about their complaint
- Being supported through the process
- Factors that did not work well:
- Not feeling heard
- Lack of communication
- Unable to reach caseworker

**Some ACTIONS we suggested to the department:**

- Make it easier for Children and Young People to complain and make sure they know about it!
- Create a positive complaint handling culture so children and young people feel safe, respected, and are responded to.
- Make sure staff are well trained, trauma-informed, and uphold child-safe principles in practice.
- Have training for carers so they know how to support children and young people to complain.

*"They could listen a bit more. We do have a voice as kids...Kids need to have a voice and not be shut up by social workers. The department need to take a bit more notice of how a child is feeling, hear them and take on board what they said and do something about it." (Young person 14 years old)*



# XMAS

**CREATE is doing Christmas a little differently this year.**

The uncertainty of COVID-19 means we are unable to do our usual Beach House Christmas Party. It is a sad fact, but we have something special in store to celebrate the holiday season with you all.

## Want to hear more?

Make sure you are on our email distribution list (or phone call list if you do not have email) and we will make sure we update you on the event details!

email [fabian@create.org.au](mailto:fabian@create.org.au) or call 08 8212 8898.



# FABIAN CELEBRATING 5 YEARS AT CREATE!

Coming from construction, warehousing and truck driving background for 15 years it was time to delve deep and change my life. I enrolled in TAFE, received my appropriate certificate and found an amazing job at CREATE which has now turned into a career utilising my energy and passion for supporting Children and Young people in care. I feel like I glow when I speak about CREATE and my work. What a journey so far and who knows where we all will end up. But I can promise these two things.

1. If I can, you will. Follow your dreams and passion of who YOU ARE and believe what you set out to do will come back to you at the right time.

2. I want to say a massive thank you to CREATE Foundation for giving me this opportunity and support over the last 5 years to follow my dreams. It is absolutely amazing to be about of this foundation and be apart of the change they are making at a state and national level.

*Much love!*

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# EVENTS CALENDAR *COMING SOON!*

DATE	WHAT	WHERE	CONTACT
30th October	YAG - Friday Night 4.30pm-7.30pm Meet at CREATE and then tram to IceArena (City)	CREATE office	fabian@create.org.au
13th November	YAG - Friday Night 4.30pm-6.30pm Bowling (Crossroads)	Zone Bowling	fabian@create.org.au
4th December	YAG - Friday Night 4.30pm-6.30pm Christmas YAG	TBC	fabian@create.org.au
TBC	Zoom YAGS with regional young people	Zoom	sa@create.org.au
10th October	Connection Event - Welcome Back fun day	TBC	sa@create.org.au
12th December	Connection Event - Christmas Party	TBC	sa@create.org.au
October School Holidays	Speak Up - leadership workshops. (Dates to be confirmed)	TBC	fabian@create.org.au



Make sure you're on our local e-updates email list (or we can give you a call if you don't have email). Just get in touch **sa@create.org.au** or **08 8212 8898**.

## GET IN CONTACT

If you would like to register for any of our events, find out the missing details or get information about CREATE head to our SA page on **www.create.org.au** or contact us at **1800 655 105** or **8212 8898** or **sa@create.org.au**



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