

## MEDIA RELEASE

For immediate release

The logo for CREATE Foundation, featuring the word "create" in a stylized, rounded font with "FOUNDATION" in a smaller, sans-serif font below it. The logo is set against a purple circular background with overlapping blue and pink circles.

creating a better life  
for children and young  
people in care

# INDEPENDENT SURVEY REVEALS QLD YOUNG PEOPLE IN CARE NEED MORE PLACEMENT STABILITY AND FEWER CASEWORKERS

**Brisbane, 9th April, 2019**, today CREATE Foundation will hold a state briefing on findings from the largest independent survey of Queensland's children and young people with an out-of-home care experience. The results indicate that half of young people surveyed remain unaware of their care plan, experience placement instability and lack the appropriate channels to have input into the plan for their own life. In spite of this, the QLD figure is better than the national response.

Key findings indicate that 50% of respondents knew about a case plan (which is higher than the national figure of 43.6%) and of that, only 55% were involved in making the plan for their life. 20% of QLD young people had more than 15 caseworkers while growing up in care (the highest incidence of this result in the country). Yet, 70% of young people felt they could access their caseworker when needed. Nationally, 92.7% of respondents agreed with the statement that they "felt safe and secure" in their placement, 80% of QLD respondents strongly agreed with the statement. QLD had the highest proportion of young people who had experienced greater than 10 care placements (12%).

The latest survey is the only one of its kind being via **direct consultation** with children and young people about their care experience under the *National Framework for Protecting Australia's Children 2009–2020*. The lack of access to those who are currently living in care presents a significant challenge and highlights the need for improvement to assist services reach those who need it most.

The highly anticipated report, titled: ***Out-of-Home Care in Australia: Children and Young People's Views After 5 Years of National Standards***<sup>4</sup> is a follow up from CREATE's 2013 independent Report: *Experiencing Out-of-Home Care in Australia: The Views of Children and Young People*. This study concentrated on placement issues and levels of participation, and dealt with all life domains including education, health, relationships (family and friends), identity, and culture.

In the latest survey, over 1,275 children and young people between 10-17 years old, shared invaluable insights into what is working well and what still needs to be improved in the child protection system. The survey focussed on these key areas: knowledge about care planning, having a say in their plan for their life, if young people feel safe and secure in their placement, and feeling prepared to transition to independence (leave care).

21-year-old Brisbane woman, Miriel, will be speaking at the briefing and shared her perspective: *"I had an interesting experience with cultural planning, where I had multiple plans, but I had not really had a say in the plans and none of them were implemented. What they define as culture is different to how an individual sees it. Just having a plan does not mean that you've sat down with a child and asked that child about what that culture means to them."*

*"More research and representation of people who are from a non-English speaking background is crucial. We are still important,"* shared Miriel.

### **national new south wales office**

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The survey found that children and young people clearly indicated it **was important to them to have a say about decisions affecting their care experience, particularly concerning their daily activities, where they lived, and their contact with family members.**

A comprehensive set of findings will be revealed at the briefing, with key insights shown below:

- When it came to leaving care, 75% of QLD young people did not know, or were not sure about whether they had a leaving care plan; and 15% had a cultural plan.
- Young people in QLD reported the highest incidence of bullying.
- 70% of respondents knew how to complain about a matter regarding their treatment, about 58% had made a complaint (which is the second highest proportion nationally).
- 80% of respondents in this survey indicated they felt happy in their current placement.
- More young people experienced an unwanted move from a placement, 32.6% versus 31% nationally.
- Children and young people in home-based care tended to have a more stable care experience than in Residential Care or Independent Living; Kinship Care respondents reported the most stable placements, with three quarters of these meeting the Standard.

CREATE's Executive Director of Research and survey author, Dr Joseph McDowall spoke about how the reports, over the past five years, addressing the national standards clearly show where to direct focus to improve the out-of-home care system in Australia.

*"Children and young people want more meaningful participation in the decision-making that affects them directly. They need to be more involved in all aspects of life-course planning, particularly when considering their future as autonomous members of the community."*

*"Relationships with carers are recognised as critically important, however, more resources, encouraging reflective practice and team building, must be directed to enabling caseworkers to perform their role effectively in addressing the needs of those for whom they are responsible."*

*"Finally, greater effort must be expended by governments to ensure that staff in all residential care facilities are trauma-informed and trained in providing essential therapeutic support."*

Ms Jacqui Reed, CREATE Foundation Chief Executive shared that the results overall clearly illustrated the importance of meaningfully including children and young people in care and cultural support planning, through to transition planning for their entry to adulthood.

*"The new survey found that most children and young people have little awareness of planning processes or plans about them, even when workers maintain that plans exist",* commented Ms Reed.

*"Child friendly processes reflect a respect for the basic rights of a child or young person to know about and inform decisions impacting them and their care journey. To develop plans in isolation discounts young people and in turn their links to information, supportive adults and cultural connections that could all be part of ongoing supports. It is vital to see the system establish robust training and tools for workers to strengthen connection – potentially also strengthening placement stability for young people".*

The results have revealed a wide range of domains which require focus and attention to strengthen a system under strain. What remains disheartening for CREATE Foundation is to continually see that not only are young people growing up with the extreme challenges of placement instability, there remains a profound lack of opportunities for young people to have a say in important decisions that affect their lives and to feel they are heard (68%).

**Event Information:** CREATE's state briefing event is taking place at the Supreme Court Library (QLD), Level 12, 415 George Street, Brisbane, 10-11am, Tuesday 9<sup>th</sup> April, 2019. Presenters include Executive Director of Research and survey author, **Dr Joseph McDowall**, sector and government representatives, as well as hearing powerful stories shared by CREATE's **young people** on their experiences, followed by a lively discussion around how the child protection sector can work together to improve the lives of children and young people in out-of-home care. RSVP to attend the event by phoning CREATE QLD on (07) 3317 6020 or email [qld@create.org.au](mailto:qld@create.org.au)

CREATE Foundation is the national consumer body representing the voices of children and young people with an out-of-home care experience (including kinship care, foster care and residential care). CREATE develops policy and research to report on and advocate for a better care system. For more information please visit [www.create.org.au](http://www.create.org.au) or 1800 655 105

**Media Enquiries:** To discuss a story idea regarding the new survey findings, arrange an interview with CREATE Chief Executive, Ms Jacqui Reed, survey author, Dr Joseph McDowall or a young person with a care experience contact Leigh White via 0431 932 122 or [hello@leighwhite.com.au](mailto:hello@leighwhite.com.au) ; or Andrea Doney via 0402 050 418 or [andrea@admarcoms.com.au](mailto:andrea@admarcoms.com.au)

View CREATE's standard and young person's reports via this link:

<https://create.org.au/publications/2018-create-report/>

Source: 1. *McDowall, J. J. (2018). Out-of-home care in Australia: Children and young people's views after five years of National Standards. Sydney: CREATE Foundation.*

Source 2: *Child protection Australia 2017–18 report, Australian Institute of Health and Welfare, 8/3/19.*

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